

**United  
Way**



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Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Room TW-A325  
Washington, D.C. 20554

RE: DA 07-2017 and CC Docket No. 92-105

May 31, 2007

Dear FCC,

The Indiana Association of United Ways (IaUW) responds to your invitation for comments on the status of 211 implementation.

We verify that the implementation of the 211 dialing code in Indiana has been and continues to be on target for making the 211 information and referral services available to every household in Indiana.

The Indiana 211 Partnership (IN211) was created to assure the highest quality for 211 throughout the state of Indiana. Within the purview of the Indiana Utility Regulatory Commission, IN211 became a 501(c)(3) charity. Its diverse board of directors includes representatives of all major public and private entities that support full access to and are providers of information to assist Indiana residents to locate the services that will meet their individual and family needs.

At present, 211 is available to 85% of Indiana's population. The task of expanding the IN211 service area to encompass the remaining 15% of Hoosiers will be accomplished eventually. However, this could occur within the very near future if there is an infusion of additional private and public funding.

You asked that if the 211 code was not widely used, "what can the Commission do to facilitate more widespread use?" IaUW encourages the FCC to do whatever it is allowed to assist the passage of federal legislation that will provide funds to statewide 211 systems such as IN211.

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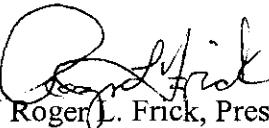
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Congress is now considering legislation (H. 211 and S. 211) that will enable Indiana and other states to expand their 211 systems to be accessible to all their residents. The nearly one million Hoosiers living outside the active IN211 service area live predominately in rural areas. These taxpayers deserve the same level of public services as their urban neighbors. And they deserve that now. It requires additional funding to accomplish this goal.

Helping IN211 reach 100% of Hoosiers every hour of every day is what the Commission can do "to facilitate more widespread use."

Sincerely,



Roger L. Frick, President  
Indiana Association of United Ways

cc: Janice Myles,  
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Wireline Competition Bureau  
Federal Communications Commission  
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